

Database

Entry Date	2023-12-28
Source	Kaplan RS, Norton DP. The Balanced Scorecard : Translating Strategy into Action. Harvard Business School Press; 1996.
Link	Link
Source Type	Book
Domain	Groups
Subdomain1	Organisations
Subdomain2	Performance measurement
Key Points	An early and simple but still relevant and valuable 4 quadrant schema for measuring key dimensions of performance in an organisation including healthcare services
Citns	