

Database

Entry Date	2023-12-28
Source	Edmondson AC. Learning from failure in health care: frequent opportunities, pervasive barriers. Quality and Safety in Health Care. 2004;13(suppl 2):ii3.
Link	Link
Source Type	Empirical study
Domain	Groups
Subdomain1	Nurses
Subdomain2	Learning - organisational
Key Points	An exploration through comparison of different organizational cultures and (nursing) management practices of which systemic issues promote or inhibit learning from mistakes. Quote " ...This article describes two powerful organisational factors that inhibit collective, shared, systematic learning from failure in health care. Organisational cultures lacking psychological safety for speaking up about ambiguous, small issues of potential concern (as opposed to large issues of obvious concern) and an overarching work design that emphasises production pressure and worker independence inhibit organisational learning from failure...." . An important paper for nursing management
Citns	664