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| Entry Date | 2023-12-28 |
| Source | Brown JS, Duguid P. Organizational learning and communities-of-practice: Toward a unified view of working, learning, and innovation. <i>Organization science</i> . 1991;2(1):40-57. |
| Link | Link |
| Source Type | Theory /Hypothesis |
| Domain | Groups |
| Subdomain1 | Communities of practice |
| Subdomain2 | Learning - organisational |
| Key Points | A lengthy and detailed but important and much quoted review-hypothesis about the important differences between, to use Argyles nomenclature, <i>espoused theories</i> of how work <i>should be done</i> compared with the <i>theories in action</i> of how work <i>actually gets done</i> in practice. Uses work of photocopier technicians as an example but many of the circumstance and instances are reminiscent of the differences in work practices and mindsets between clinicians and healthcare managers |
| Citns | 15,567 |