

Database

Entry Date	2023-12-28
Source	Bismark MM, Spittal MJ, Gurrin LC, Ward M, Studdert DM. Identification of doctors at risk of recurrent complaints: a national study of healthcare complaints in Australia. BMJ quality & safety. 2013;22(7):532-540.
Link	Link
Source Type	Empirical study
Domain	Groups
Subdomain1	Doctors
Subdomain2	Behaviour - aberrant
Key Points	A national study of complaints against doctors showing that a small proportion accounted for the majority of complaints and that the likelihood further complaints is predicable from past histories.
Citns	171