

Database

Entry Date	2023-12-28
Source	Santomauro CM, Kalkman CJ, Dekker S. Second victims, organizational resilience and the role of hospital administration. Journal of Hospital Administration. 2014;3(5):p95.
Link	Link
Source Type	Review /Overview
Domain	Individuals
Subdomain1	Clinicians
Subdomain2	Adverse events
Key Points	In the considerable and entirely appropriate efforts that are made dealing with and minimising the harm to patients afflicted by adverse events, the need for effective support and management for the clinicians involved is often overlooked. This paper outlines how this harm can be both exacerbated by inappropriate and ameliorated by appropriate organisational responses.
Citns	35