

Database

Entry Date	2024-04-02
Source	Pringle M, Wilson T, Grol R. Measuring "goodness" in individuals and healthcare systems. BMJ: British Medical Journal. 2002;325(7366):704.
Link	Link
Source Type	Review /Overview
Domain	Groups
Subdomain1	Staff - healthcare
Subdomain2	Performance measurement
Key Points	An interesting overview of the principles of performance measurement in health care with a list of 12 attributes to be taken into account. Gives an important warning about not holding staff accountable for indicators over which they have no control: Quote: "If the person or organisation is being measured feels (or is) powerless to influence the indicator, inappropriate measurement can also lead to de-motivation, dysfunction and crisis"
Citns	129