

Database

Entry Date	2023-12-28
Source	Neuhauser D, Provost L, Bergman B. The meaning of variation to healthcare managers, clinical and health-services researchers, and individual patients. BMJ Quality & Safety. 2011;20(Suppl 1):i36-i40.
Link	Link
Source Type	Review /Overview
Domain	Groups
Subdomain1	Staff
Subdomain2	Variation
Key Points	Given that the reduction of unjustified variation in clinical outcomes and costs between the best and the worst performances among healthcare services is the 'low hanging fruit' of improvement programs, it is important to note the differing interpretations of such measurements among different staff groups demonstrated in this study.
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